



THE FINE PRINT

TERMS AND CONDITIONS

Refunds are non-payable on all prepaid lessons.

100% Cancellation fees apply for less than 24 hours notice.

If it looks like it might rain, "weather-check" by phone with your instructor one hour prior to class.

GROUP LESSONS:

If you cannot attend a scheduled class, let us know so that we aren't waiting for you if we need to depart from the meeting place.

If you can't make your group lesson that week, classes cannot be carried forward.

If the weather looks inclement, it is essential that you phone your instructor, one hour prior to class for a "weather-check". Often the teaching area in the city may be dry, even though it is raining elsewhere. If it is deemed too wet to skate, the class will be deferred to the following week or may be relocated, depending on the class.

If fewer than 4 students are in attendance, class duration may be reduced.

DISCOUNTED PRIVATE PREPAID LESSONS:

Discounted prepaid private lessons are available for regular weekly or fortnightly sessions only.

A preferred lesson time and a second choice in event of rain need to be selected. In the event of rain on both days, that lesson can be deferred to the following week.

FEEDBACK:

Help us to improve our service to you.

If you have any suggestions, or would like to send through personal comments on your lesson, give us a call or use the feedback form on our website.

Testimonials are also appreciated.

Monte Walker
Planet Inline Founder
IISA Level 3
ICP Examiner